

HARMONY ROOF TILES – CUSTOMER PICKUPS



Vehicle suitability and Vehicle load limits:

- Harmony Roof Tiles **WILL NOT** load any vehicle or trailer that is not suitable or un-roadworthy.
- Harmony Roof Tiles **WILL NOT** load pieces or product into your vehicle unless it is secure
- Harmony Roof Tiles reserve the right to refuse to load any vehicle and/or trailer deemed unsafe or inappropriate for the load requested.
- Typical cargo hold requirements include, but are not limited to:-
 - (a) Ute or small truck
 - (b) Sedan, Wagon or 4WD with a fixed cargo barrier or similar load restraint
 - (c) Trailer – Customer vehicles must be rated to the towing capacity with a correct tow-ball size and hitch

Loading & Restraint:

- All webbing or load restraints to be made to Australian Standards with a load rating that exceeds the weight of the cargo being transported.
- **Loading inside of passenger vehicles is not permitted under any circumstances**



- **Hatchback or station wagons without cargo barriers will not be permitted unless the load can be suitably restrained as per the National Transport Commission Load Restraint Guide**



- **Loading into a passenger boot is permitted providing the amount does not exceed the vehicle manufacturer's guide.**



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Rated Towing Capacity (Examples of utes & 4WD)	Trailer with Brakes	Trailer without Brakes
Ford Falcon Ute, Ranger, Territory	Maximum 2000 kg	Maximum 500 kg
Isuzu D-Max Crew Cab Ute		
Jeep Grand Cherokee		
Mazda BT-50		
Nissan Navara, Patrol		
Toyota Landcruiser		
Toyota Hilux		
Rated Towing Capacity (Examples of large sedans and wagons)	Trailer with Brakes	Trailer without Brakes
Commodore	Maximum 500 kg	Maximum 500 kg
Commodore Wagon		
Ford Fairlane		
Holden Statesman		
Honda CRV		
Mazda 6 Wagon		
Toyota Corolla		
Rated Towing Capacity (Examples of small passenger cars)	Trailer with Brakes	Trailer without Brakes
Mazda 3 Hatch	Maximum 500 kg	Refer to 'Loose Pieces' (below)
Barina, Yaris, Fiesta, Focus etc	Refer to 'Loose Pieces' (below)	
Loose Pieces:		
4 cylinder vehicle Small 4 cylinder vehicle and all hatchbacks	Max. 100 kg Max. 70 kg	Loose pieces will only be loaded into a fully enclosed boot or luggage compartment to protect rear passengers from items in the boot entering the main cabin. <ul style="list-style-type: none"> • Mesh/netting must be used if you are unable to enclose the luggage compartment. • Tie down straps must be used at points of attachment.
6 cylinder vehicle	Max. 150 kg	
1 tonne ute	Max. 1000 kg	

Procedure if Customer vehicle or trailer is not deemed suitable

If your vehicle is not deemed suitable or roadworthy by Harmony staff at the time of purchase or loading, there are some alternatives: -

- Arrange an alternative vehicle that meets safety criteria
- Organise delivery through a courier or other delivery service (Harmony can arrange)
- Not proceed with the sale